



LEARNER SAFEGUARDING AND WELLBEING

What is Learner Safeguarding and Wellbeing?

The Learner Safeguarding and Wellbeing Team provide a range of specialist support to learners to help remove barriers to learning as well as providing advice on well-being, financial hardship or personal issues you are experiencing.

We have dedicated Safeguarding Officers at both campuses who can support you with any safeguarding concerns.

What does Learner Wellbeing offer?

- The Team include Learner Engagement Officers and College Counsellors who will support you directly or signpost to support services such as our Mental Health Support Team.
- Our College Chaplaincy is open to all, regardless of faith, gender, race, impairment or sexuality, to create an accepting environment and to maintain appropriate confidentiality.
- **Children in Care/Care Leavers:** if you are in care or recently left care we are committed to meeting your needs in a confidential and sensitive way. We have designated staff who are available to meet with you before and during your time at College to help you overcome any difficulties you may be facing.
- **Young Carers** - Young carers are young people who provide regular and on-going care to another person who is physically or mentally ill, disabled or misuses substances. Our Learner Engagement Officers will be a key contact for you during your time at College and to help you overcome any difficulties you may be facing.

Learner Safeguarding and Wellbeing can be found in M004 at Moulsham Street and P126 at Princes Road

You can contact us by emailing - supportandwellbeing@chelmsford.ac.uk





YOUR SAFETY MATTERS

What Safeguarding Means for You at College

At college, your safety, wellbeing, and happiness are really important to us. We want you to feel supported, respected, and safe **every day**.

Safeguarding is all about protecting you from harm and making sure you have the help you need if something's not right—at college, at home, online, or in your personal life.

Here's How We Support You:

- **Staff You Can Trust:** Our team is trained to listen and help. If you're worried about anything, there's always someone you can talk to.
- **A Safe Place to Learn:** We work hard to keep college a safe, welcoming space for everyone.
- **Support When You Need It:** Whether you're struggling with your mental health, feeling unsafe, or just need advice, we're here for you.
- **Staying Safe Online:** We'll help you learn how to use social media and technology safely and responsibly.

You're Not Alone

If something's bothering you or doesn't feel right, speak to a trusted adult, your tutor, or our safeguarding and well being team.

Your safety comes first. We're here to help.

During college hours, students can contact a member of staff or send information using the following details:

Email: staysafe@chelmsford.ac.uk or Text: 07520 667199

The Safeguarding Helplines will only be responded to during college hours. At other times, in an emergency call the Police using 999 or for less urgent matters call 101. For medical issues, including mental health, call 111.

